



1 Overview

ClinicalKey is a clinical insight engine that addresses key clinical research requirements of physicians, medical librarians, CMO/CMIOs, and healthcare professionals. It is comprehensive, trustworthy, and fast.

- **Comprehensive:** ClinicalKey draws answers from the largest collection of clinical resources, covering every medical and surgical specialty. ClinicalKey also indexes more than 22 million MEDLINE abstracts, which are retrieved each day from the National Library of Medicine.
- **Trusted:** The authoritative medical and surgical content comes from Elsevier's vast online medical portfolio.
- **Fast:** Smart Content, powered by Elsevier Merged Medical Taxonomy (EMMeT), enables fast discovery of answers that are more relevant than those provided by conventional clinical search engines, thereby reducing search time.

1.1 Selecting the Best Internet Browser

You will get the best performance from ClinicalKey if you use Firefox or Google Chrome. You can also view ClinicalKey using Safari and Internet Explorer 8 and above.

1.2 Registering Your Account

You can register and use ClinicalKey as an Institutional User. After you register, you may personalize ClinicalKey by adding items to the **Reading List** and using the **Presentation Maker**.

To register your account:

1. In your institutional network or IP range, go to www.ClinicalKey.com.
2. In the upper right corner of the Home Page, click **Register**.

The ClinicalKey registration page opens.

Note: After you register, the Register link no longer appears on the Home Page. However, it will always appear if you are unauthenticated.

1.3 Logging Into ClinicalKey

After you register, you can login to ClinicalKey.

To login to ClinicalKey:

1. Go to www.ClinicalKey.com.
2. In the upper right corner of the Home Page, click **Login**.

The Login box opens.

3. Enter your **Username** and **Password**.
4. Click **Login**.

The Home Page opens.

Note: If you have ClinicalKey access through your institution, you must be connected to the network in order to login.



Smarter search. Faster answers.



1.4 Logging Out of ClinicalKey

ClinicalKey automatically logs you out after 30 minutes of inactivity. You can also logout manually.

To logout of ClinicalKey:

- In the upper right corner of the Home Page, click **Logout**.

1.5 Retrieving Your Username or Password

If you forgot your username, if the system does not recognize your email address, or if you are having any other problems accessing ClinicalKey, please contact customer support by clicking **Contact Us** at the bottom left of the ClinicalKey screen.

To retrieve a forgotten Password:

1. Go to **www.ClinicalKey.com**.
2. In the upper right corner of the Home Page, click **Login**.
The Login box opens.
3. Click **Forgotten your Username or Password?**

The Forgotten Username or Password box opens.

Forgotten username or password

Please enter your e-mail address exactly as it was recorded in your personal profile and we will e-mail your User Name and Password to you.

This password reminder feature is not available to Athens authenticated users.

E-mail Address:

4. Enter your **email address** exactly as it is in your personal profile.
ClinicalKey will send you an email with your Username and Password.